

Best Operational and Financial Practices Round Table for Community Health Centers

Series 1: Organizational Structure and Reporting

November 18th: Dinner @ 5:30pm, Grove Park Inn, Asheville, NC

November 19th: Grove Park Inn

9:00 – 09:15AM	Series Overview
9:15 – 10:15AM	Organizational Structure- <i>How it affects information gathering and dissemination; what works and what doesn't</i>
10:15 – 10:30AM	Break
10:30 – 11:15AM	Organizational Reporting Levels- <i>How to maximize efficiency</i>
11:15 – Noon	Establishing Monthly Dashboard Reports for Board and Management decision making- <i>Identifying what you need and when</i>
Noon – 1:00PM	Lunch-on your own
1:00 – 2:15PM	CEO Experience- <i>Increasing Customer Satisfaction and Productivity</i>
2:15 – 2:30PM	Break
2:30 – 4:30PM	Reporting- <i>Responsible parties, deadlines, verifying data</i>
4:30PM	Adjourn